### **About Western Health**

Western Health provides services to a region with more than 800,000 people, taking in some of the fastest growing suburbs in Australia. Our patients and their families speak more than 110 different languages. The rapid population growth and extraordinary diversity of our service region is reflected in the scale of demand for our services, delivered through Footscray, Sunshine and Williamstown Hospitals and Sunbury Day Hospital, as well as through Hazeldean Transition Care; dozens of community clinic settings; as well as in patients' homes.

Over the past 12 months, our 6,100 staff provided care to patients through 184,000 medical outpatient appointments, 128,000 emergency department presentations and more than 110,000 inpatient separations and were capably supported by close to 600 volunteers.

In 2014, Western Health was named the Premier's Health Service of the Year – a prestigious accolade recognising leadership and excellence in the provision of publicly-funded healthcare for the Victorian community.

## Our Focus: Best Care

At Western Health we are committed to high quality, safe and person centred patient care. The Western Health "Best Care" Framework for Quality, Safety and the Patient Experience outlines how Western Health – in partnership with our patients and their families; building on the strengths of our clinical and health support staff; and backed by managers, the Executive and the Board – will continue to strive for our vision of Best Care.

## **Our Vision**

Together, caring for the West, our patients, staff, community and environment.

# Our Purpose

Working collaboratively to provide quality health and well-being services for the people of the West.

## **Our Values**

Compassion – consistently acting with empathy and integrity

Accountability – taking responsibility for our decisions and actions

Respect – for the rights, beliefs and choice of every individual

Excellence – inspiring and motivating, innovation and achievement

Safety – prioritising safety as an essential part of everyday practice



# Our Strategic Priority Areas

Safe and Effective Patient Care

People and Culture

Community and Partnerships

Research and Learning

Self-sufficiency and Sustainability

#### **Our Facilities**

Footscray Hospital is an acute teaching hospital with approximately 290 beds (following recent relocation of a number of services to Sunshine Hospital). It provides the majority of acute elective and acute surgical services for Western Health. Patients are provided with a range of inpatient and outpatient services including acute general medical and surgical, intensive and coronary care, sub-specialty medicine, surgical services, and related clinical support. Research covering a range of medical, surgical and specialty areas is also conducted at the hospital.

Footscray Hospital is located 10 minutes from the CBD.

Key Services Include:

- Addiction Medicine
- Adult Emergency Department
- Adult Specialist Clinics
- Angioplasty Services
- Cardiac Catheter Laboratory
- Coronary Care Unit
- Drug Health Services
- Gastroenterology
- Intensive Care Unit
- Mental Health (through Mercy Health facility and Orygen through North Western Mental Health)
- Operating theatres
- Renal Dialysis
- Respiratory
- Sleep Laboratory
- Specialty Medicine
- Specialty Surgery

Sunshine Hospital is an acute and sub-acute teaching hospital with approximately 600 beds (including Mental Health beds managed by North West Mental Health). Western Health has recently opened an Intensive Care Unit and Cardiac Care Services at Sunshine Hospital. In order to support the new Critical Care Services, a number of acute specialties have been relocated to Sunshine Hospital, including Neurology and Stroke; Oncology; and Respiratory; in addition to women's and children's services, surgical, medical, mental health, aged care and rehabilitation services.



Sunshine Hospital's emergency department, including a major paediatric service, is one of the busiest emergency departments in Victoria.

Sunshine Hospital has the third largest volume of births of any hospital in the state, with close to 5,500 births expected this year.

Sunshine Hospital is located 20 minutes from the CBD.

#### Key Services Include:

- Adult and Paediatric Emergency Department
- Adult and Paediatric Specialist Clinics
- Cardiac Catheter Laboratories
- Coronary Care Unit
- Oncology, including a Radiation Therapy Unit in conjunction with Peter MacCallum
- Gastroenterology
- General Medicine
- General Surgery
- Geriatric Medicine
- Infectious Diseases Facilities
- Intensive Care Unit
- Maternity Services
- Mental Health (through North Western Mental Health facility)
- Neurology and Stroke
- Four Operating Theatres
- Palliative Care
- Rehabilitation
- Renal Dialysis
- Respiratory
- Special Care Nursery

The Sunshine Hospital Radiation Therapy Centre, a partnership between Western Health and the Peter MacCallum Cancer Centre, provides a state-of-the-art radiation planning system and two linear accelerators to deliver treatment to patients with a range of cancers. Two additional bunker spaces have been included to provide for projected future growth.

The Williamstown Hospital is a 90 bed facility providing emergency services, surgical services, rehabilitation and geriatric evaluation and management services, renal dialysis services, and community rehabilitation and transition care services.

The Sunbury Day Hospital has been treating patients for more than two years. The Day Hospital provides day medical, day surgical, day chemotherapy and haemodialysis treatment and a number of specialist clinics.

**Drug Health and Addiction Medicine Services** provide a diverse range of services for individuals and their families affected by drug and alcohol related problems. Drug Health and Addiction Medicine Services is a community-based program of Western Health, which offers innovative, and client centred recovery programs that include specialist programs for Adults, Women and Children's Services, Youth and Family and



Residential Withdrawal Services. Addiction Medicine provides inpatient treatment for complex drug and alcohol patients and toxicology services.

The Western Centre for Health Research and Education, located at Sunshine Hospital, provides a range of purpose-built, state-of the-art teaching and research facilities. The Centre is run in partnership with the University of Melbourne and Victoria University and plays a pivotal role in staff and student education and research activities. Available within the Centre is a 200-seat auditorium, a 100-seat lecture theatre, library facilities, simulation centres and a number of seminar and tutorial rooms. The Centre is home to the Western Clinical School of Medicine and School of Physiotherapy, in partnership with the University of Melbourne and also houses researchers, academics and educators from Western Health, Victoria University and the University of Melbourne. The Centre has enabled a number of collaborative projects and opportunities researching diseases that affect our local communities and has placed Western Health as a centre of excellence in academic and research fields.

Hazeldean Transition Care is located close to the Williamstown Hospital. The Transition Care Program provides goal oriented, time limited and therapy-focused care to help older people at the conclusion of their hospital stay.

# Acknowledgement of Traditional Owners

Western Health respectfully acknowledges the traditional owners of the land on which its sites stand as the Boon Wurrung and the Wurundjeri people of the greater Kulin Nation.

Western Health encourages applications from Aboriginal and Torres Strait Islander people and people from culturally and linguistically diverse backgrounds.

